

Sales and Ordering Information

U.S.A.

TERMS AND CONDITIONS OF SALE: See previous page.

PHONE ORDERS – TOLL FREE: 800-626-6653. DME's Customer Service Dept. operates Monday through Friday from 8 a.m. to 8 p.m. E.S.T. Calls can be made from anywhere in the continental U.S. and Puerto Rico (Puerto Rico: use "137" prefix instead of "1"). Our Customer Service Representatives will be happy to answer your questions on DME products or services, provide on-the-spot feedback on product availability and shipping details, or take any messages you wish relayed to your local DME sales, manufacturing or technical service representatives.

MAIL ORDERS: If you prefer to order by mail, please address your order to:

- DME Company, 29111 Stephenson Highway, Madison Heights, Michigan 48071-2330
ATTN: Customer Service Dept.

FAX: You may fax your order to:

- DME Customer Service
248-398-6174 or 888-808-4363

CHECKS OR MONEY ORDERS: When paying invoices by check or money order, please make payable to *DME Company*. Include remittance copy of invoice and mail to:

- DME Company, Department Lock Box 78242, P.O. Box 78000, Detroit, Michigan 48278-0242

WALK-IN ORDERS, PICK-UPS AND RETURNS: If desired, ordered products in stock at your nearest DME Service Center can be picked up rather than shipped. Walk-in orders at Service Center locations can also be processed while you wait. Products being returned for repair or exchange should be processed through Customer Service prior to being returned.

SPECIAL MACHINING SERVICES: Prints for quotation on special machining work can be sent by EDI to dme_cad@dme.net or mailed to the Estimating Department of the DME manufacturing location nearest you. Call our toll-free number if desired to clarify location which serves your area.

Estimating locations are:

- 70 East Hillis Street, Youngwood, Pa 15697, FAX: 724-925-2424
- 1117 Fairplains Street, Greenville, MI 48338, Tel. 616-754-4601, FAX: 616-225-3924
- 3275 Deziel Drive, Windsor, Ont N8W 5A5, Tel. 519-948-5001, FAX: 519-948-4652
- 464-466 Windy Point Drive, Glendale Heights, IL 60139, Tel. 630-469-4280, FAX: 630-469-4740 (estimating only)

Please add "DME Company" and "Attn: Estimating Dept." to above addresses when mailing prints. To obtain prices and delivery on special mold base orders or to check status of special work in progress please contact Customer Service.

CANADA

TERMS AND CONDITIONS OF SALE: See previous page.

PHONE ORDERS: Contact our Mississauga, Ontario office at 800-387-6600, FAX: 800-461-9965.

MAIL ORDERS: Send to: DME Company, 6210 Northwest Drive, Mississauga, Ontario L4V 1J6.

CHECK OR MONEY ORDERS: Make payable to *DME Company*. Include remittance copy of invoice and mail to Mississauga address above.

WALK-IN ORDERS, PICK-UPS, RETURNS, AND SPECIAL MACHINING: Contact our Mississauga office.

U.S. 800-626-6653 ■ Canada 800-387-6600 ■ dme@dme.net ■ www.dme.net